



CERTIFICATE OF GUARANTEE

Extend your Rainier warranty At A Great Price!

EMERALD PROTECTION PROGRAM



The world's finest retractable shading systems are now even finer with the addition of the Rainier **EMERALD PROTECTION PROGRAM** - an extended LIFETIME warranty plan designed to protect your shading system for years to come (consider it "the ultimate protection" for the Ultimate Sun Block).

AWNINGS:

With the Emerald Protection Program; frames are guaranteed for the **lifetime** of the original owner, while fabrics are guaranteed for twelve (12) years and motor and electronics for Eight (8) years. This gives you greatly-increased protection from Rainier's standard limited warranty.



SCREENS & SHADES:

With the Emerald Protection Program, frames are guaranteed for the **lifetime** of the original owner, while fabrics are guaranteed for twelve (12) years -- for exterior use and a lifetime warranty on fabrics for interior use. Windows in the fabric do not carry an extended warranty. Motor and electronics are warranted for Eight (8) years.

Enjoy your Rainier Shading System investment with no worries!

Please complete the attached registration info and return to Rainier



REGISTRATION FORM

EMERALD PROTECTION PROGRAM



Name: _____

Address: _____

City: _____

State: _____ Zip: _____

Best Phone: _____

Email: _____

Warranty Total Investment: \$ _____

Product Number/Code: _____

Rainier Dealer: _____

Date of Purchase: _____

Product(s):

- Rainier
Cost: \$169 per unit
- Shasta
Cost: \$169 per unit x _____ number of units
- RSS Side Retention Screens
Cost: \$209 per unit
- RSS Cable Guided Screens
Cost: \$199 per unit
- Interior Roller Shades
Cost: \$99 per unit
- I have read the Rainier warranty for the Emerald Protection Program, and fully understand and agree with all provisions of the warranty.

(Signature)

(Date)

(Please note this warranty is non-transferable and does not supersede the exclusions of the standard warranty.)

► PLEASE RETURN THIS COMPLETED FORM TO:

Rainier Shading
1760 Route 211 East
Middletown, NY 10941





EMERALD PROTECTION PROGRAM

Lifetime Frame Coverage - 12 Year Fabric, 8 Year Motor & Electronic Coverage

We at Rainier stand behind our exceptional shading products with pride. Should any products purchased become defective, we will replace or repair them free of charge under the following terms of our **Emerald Protection Program**, our ultimate warranty.

RAINIER AWNING/SCREEN FRAMES

The framework of the shading system is guaranteed to function free from defects in workmanship and materials, under proper use, for the lifetime of the original owner while residing at that address.
- see exclusions.

FRAME FINISH

On all products, our frame finish is guaranteed to be free of defects in workmanship and materials under proper use for 5 years from the original date of purchase.
- see exclusions.

FABRIC

Awnings: The Sunbrella brand fabric only awning cover and sewn seams are guaranteed for twelve (12) full years.

Screens & Shades: The Screen fabric, zippers, and welded seams are guaranteed for twelve (12) years. Interior Shades are lifetime.

These guarantees apply to the fabric from becoming unserviceable due to: loss of color or strength from normal exposure conditions, including sunlight, mildew, or atmospheric chemicals, or improper cleaning. This warranty for awnings does not apply to fabric brands other than Sunbrella. This warranty for screens does not apply to clear windows or out of specification built units.
- see other exclusions.

MOTOR (if equipped)

The motor is warranted to be free from defects in materials and workmanship, under normal and proper use, for a period of 8 years from the original date of purchase. Water infiltration into the motor is not covered - see exclusions.

CONTROLS & ELECTRONICS (if equipped)

The motor controls, switches and electronics are warranted to be free from defects in materials and workmanship, under normal and proper use for a period of 8 years beginning from the original date of purchase - see exclusions.

WARRANTY EXCLUSIONS LIMITED LIABILITY AND INDEMNIFICATION

Rainier will not be liable for any consequential or incidental damages or injuries arising from an alleged breach of this within this protection program. Rainier assumes no liability for damage to the unit and/or component parts caused by faulty installation, re installation, service, or failure to adhere to pitch requirements, as set forth in the OEM and/or Rainier installation manual. Rainier is not responsible for damage to any structure to which the unit is installed or attached, or to property or items located above, below or near the awning. Further, this warranty is void if the unit is sold, serviced, or repaired by any unauthorized dealer or service outlet. Purchaser shall defend, indemnify, and hold Rainier harmless against all claims, suits, proceedings, losses, liabilities, and damages (including costs, expenses, and reasonable attorneys' fees) asserted by third parties against the Purchaser which arise out of any act or omission that constitutes a breach of Purchaser's warranties hereunder.

FORCE MAJEURE

Rainier is not responsible to cover damage to the unit or its component parts caused from acts of nature, such as hurricanes, gales, tornadoes, snow, sleet, heavy rain, heavy winds, hail, flooding, weights or loads allowed to accumulate on the awning, fire, or similar hazards.

ADDITIONAL EXCLUSIONS

Rainier is not responsible to cover the cost of damage due to vandalism, neglect, improper use or care (or a combination of the foregoing), or dents, scratches, degradation due to salt corrosion, oxidation, rust, chipping or peeling of paint finish), or weathering occurring from normal use, or wear and tear (on all related products - especially for sea shore area installations). We reserve the right to remedy a claim by repairing or replacing the item in question at our discretion. Rainier also reserves the right to an inspection of the part(s) in question.

***The Emerald Protection Program is
NONTRANSFERABLE AND DOES NOT COVER LABOR
COSTS AND INSTALLATION BY YOUR DEALER.**

THANK YOU FOR CHOOSING RAINIER!

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