



## CERTIFICATE OF GUARANTEE

*Extend your Rainier warranty At A Great Price!*

# DIAMOND PROTECTION PROGRAM



The world's finest retractable shading systems are now even finer with the addition of the Rainier **DIAMOND PROTECTION PROGRAM** - an extended LIFETIME warranty plan designed to protect your shading system for years to come (consider it "the ultimate protection" for the Ultimate Sun Block).

### **AWNINGS, SCREENS & SHADES:**

With the Diamond Protection program, frames, fabric, motor & electronics are guaranteed for the lifetime of the original owner. This gives you greatly-increased protection from Rainier's standard limited warranty and even exceeds the Emerald Protection program.



Enjoy your Rainier Shading System investment with no worries!

*Please complete the attached registration info and return to Rainier*



# REGISTRATION FORM

## DIAMOND PROTECTION PROGRAM



Name: \_\_\_\_\_

Address: \_\_\_\_\_

City: \_\_\_\_\_

State: \_\_\_\_\_ Zip: \_\_\_\_\_

Best Phone: \_\_\_\_\_

Email: \_\_\_\_\_

Warranty Total Investment: \$ \_\_\_\_\_

Product Number/Code: \_\_\_\_\_

Rainier Dealer: \_\_\_\_\_

Date of Purchase: \_\_\_\_\_

### Product(s):

- Olympus & Regal  
**Cost: \$89 per arm x \_\_\_\_\_ number of arms**
- Summit  
**Cost: \$119 per arm x \_\_\_\_\_ number of arms**
- Rainier  
**Cost: \$179 per arm x \_\_\_\_\_ number of arms**
- Shasta  
**Cost: \$189 per unit**
- RSS Side Retention Screens - see model limitations  
**Cost: \$299 per unit x \_\_\_\_\_ number of units**
- RSS Cable Guided Screens - see model limitations  
**Cost: \$289 per unit x \_\_\_\_\_ number of units**
- Interior Roller Shades  
**Cost: \$129 per unit x \_\_\_\_\_ number of units**
- I have read the Rainier warranty for the Diamond Protection Program, and fully understand and agree with all provisions of the warranty.

► PLEASE RETURN THIS COMPLETED FORM TO:

Rainier Shading  
1760 Route 211 East  
Middletown, NY 10941

\_\_\_\_\_  
(Signature)

\_\_\_\_\_  
(Date)

(Please note this warranty is non-transferable and does not supersede the exclusions of the standard warranty.)



# DIAMOND PROTECTION PROGRAM

## Lifetime Frame, Hardware, Fabric, Motor & Electronic Coverage

We at Rainier stand behind our exceptional shading products with pride. Should any products purchased become defective, we will replace or repair them free of charge under the following terms of our **Diamond Protection Program**, our ultimate warranty.

### **RAINIER AWNING/SCREEN FRAMES**

The framework of the shading system is guaranteed to function free from defects in workmanship and materials, under proper use, for the lifetime of the original owner while residing at that address.  
- see exclusions.

### **FRAME FINISH**

On all products, our frame finish is guaranteed to be free of defects in workmanship and materials under proper use for 5 years from the original date of purchase.  
- see exclusions.

### **FABRIC**

**Awnings:** The Sunbrella brand fabric only awning cover and sewn seams are guaranteed for a lifetime to the original owner while residing at that address.

**Screens & Shades:** The Screen fabric, zippers, and welded seams are guaranteed for a lifetime to the original owner while residing at that address.

These guarantees apply to the fabric from becoming unserviceable due to: loss of color or strength from normal exposure conditions, including sunlight, mildew, or atmospheric chemicals, or improper cleaning. This warranty for awnings does not apply to fabric brands other than Sunbrella. This warranty for screens does not apply to clear windows or out of specification built units.  
- see other exclusions.

### **MOTOR (if equipped)**

The motor is warranted to be free from defects in materials and workmanship, under normal and proper use for a lifetime to the original owner. Water infiltration into the motor is not covered.

### **CONTROLS & ELECTRONICS (if equipped)**

The motor controls, switches and electronics are warranted to be free from defects in materials and workmanship, under normal and proper use for a lifetime to the original owner. Water infiltration into electronics is not covered - see exclusions.

### **WARRANTY EXCLUSIONS LIMITED LIABILITY AND INDEMNIFICATION**

Rainier will not be liable for any consequential or incidental damages or injuries arising from an alleged breach of this within this protection program. Rainier assumes no liability for damage to the unit and/or component parts caused by faulty installation, re installation, service, or failure to adhere to pitch requirements, as set forth in the OEM and/or Rainier installation manual. Rainier is not responsible for damage to any structure to which the unit is installed or attached, or to property or items located above, below or near the awning. Further, this warranty is void if the unit is sold, serviced, or repaired by any unauthorized dealer or service outlet. Purchaser shall defend, indemnify, and hold Rainier harmless against all claims, suits, proceedings, losses, liabilities, and damages (including costs, expenses, and reasonable attorneys' fees) asserted by third parties against the Purchaser which arise out of any act or omission that constitutes a breach of Purchaser's warranties hereunder.

### **FORCE MAJEURE**

Rainier is not responsible to cover damage to the unit or its component parts caused from acts of nature, such as hurricanes, gales, tornadoes, snow, sleet, heavy rain, heavy winds, hail, flooding, weights or loads allowed to accumulate on the awning, fire, or similar hazards.

### **ADDITIONAL EXCLUSIONS**

Rainier is not responsible to cover the cost of damage due to vandalism, neglect, improper use or care (or a combination of the foregoing), or dents, scratches, degradation due to salt corrosion, oxidation, rust, chipping or peeling of paint finish), or weathering occurring from normal use, or wear and tear (on all related products - especially for sea shore area installations). We reserve the right to remedy a claim by repairing or replacing the item in question at our discretion. Rainier also reserves the right to an inspection of the part(s) in question.

**\*The Diamond Protection Program is  
NONTRANSFERABLE AND DOES NOT COVER LABOR  
COSTS AND INSTALLATION BY YOUR DEALER.**

**THANK YOU FOR CHOOSING RAINIER!**

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